



General Conditions.

1. The supplier of the goods is Istilah Import, Zeuven Heuvels 15, 8091 AG Wezep, The Netherlands, hereafter to be called Waroeng.nl.
2. Orders can be placed through the webshop.
3. An agreement will only be binding after delivery or after our written confirmation.
4. Prices are inclusive of VAT, but without shipment costs. These costs depend on order quantity, and these will be calculated when you checkout. Our prices are exclusive of import tax or duties which can occur when sending to addresses outside the EEC.
5. Orders will only be shipped after receipt of your payment. It is possible to pay cash on store pick up.
6. You will be responsible for providing us the complete and correct delivery address.
7. We ship as soon as possible, we aim to ship the same day, but for sure within 8 working days after receipt of your payment.
8. If a product is not on stock, or your payment is rejected, we will notify you a.s.a.p.
9. It is possible -with some restrictions- to return your order within 14 days after receipt of your order. Always contact Waroeng.nl first by e-mail.
10. Although we aim to provide you with correct information, it could happen that this website contains errors or flaws. Waroeng.nl will not be liable for this.
11. Waroeng.nl will not be liable for damage caused by goods.

Returns

If despite of our care you are not satisfied with your order, you may return your order within 14 days after receipt. However, the return shipment costs will be on you. We will care for a speedy credit of your order. Waroeng.nl should always be contacted by e-mail before sending returns. Also we would like to learn the reason you would like to return, to improve our service. Returns can only be accepted if goods are unused, undamaged and in their original packing. Unpaid return shipments will not be accepted. Read more on your returns procedure at <http://shop.waroeng.nl/en/returns>.